2002 National Medicaid HIPAA and MMIS Conference

3.2.2

Improving Program Evaluation and Oversight

Workshop Purpose

- To discuss and explore potential high level IT knowledge management solutions to improve the oversight and evaluation of Medicaid funded services
  - ✓ Ensure wellness
  - ✓ Promote quality
  - ✓ Improve community based program effectiveness

Workshop Team

Facilitator

Carol Karps

Senior Policy Consultant

FOUR**THOUGHT**GROUP

Workshop Team, (cont'd)

S-TAG Subject Matter Expert

Frank Spinelli

Administrator, Medicaid

Rhode Island Department of Human Services

Workshop Team, (cont'd)

Federal Subject Matter Expert

Wayne Smith

Deputy Director, Finance, Systems and Quality Group

Centers for Medicare & Medicaid Services

Workshop Team, (cont'd)

Private Sector Subject Matter Expert

Fran Finnegan

Vice-President, Development

Health Watch Technologies

Workshop Team, (cont'd)

Technographer

Michelle Mickey

Senior Policy Associate

APSHA/Association of State Medicaid Directors

Workshop Team, (cont'd)

Participants included:

- Representatives from 18 states
- CMS- central and regional offices
- Fiscal Intermediaries
- Private vendors with software products
- Private community service providers
- Private consultants

History

- **Ensuring Wellness**
  - ✓RI – pilot care management for 35 diabetics
  - ✓Federal immunization registry children <2yrs
  - ✓6 NE states – pilot "kiddie psycho-pharmacology" tracking project
  - ✓WI – data from LTC waiver integrated into DSS, disease management links
  - ✓NH – integrating mh client data with public health; tracking dual diagnosis
  - ✓MD – Rx utilization and drug interactions

History

- **Promoting Quality**
  - ✓Private models – with a data base, can write different algorithms to measure quality indicators
  - ✓Private – hospital experience applying key measures for population management
  - ✓Providers fear being outliers for fraud oversight

History

- **Improving Community Outcomes**
  - ✓Tools to identify high risk populations - Ohio
  - ✓Wisconsin – elderly waiver pilot for quality indicators
  - ✓Maine – web based nursing home assessments
  - ✓Private –Rx and claim data to id high risk
  - ✓Private- software for home based assessments

Challenges

- **HIPAA TCS, Privacy and Security**
  - ✓Confusion of data access across agencies
  - ✓Used as reason now for resistance to share
  - ✓Accounting of disclosures/audit trails
  - ✓State rules more of a barrier
  - ✓Is 1902(a)7 Medicaid rule a barrier
  - ✓Impact of code changes on data systems
  - ✓MSIS - Data definitions won't match between legacy systems and provider data

Challenges

- **Uniformity of data and outcome definitions**
- **Uniformity of data collection**
- **Consistent performance measures**
- **Integration of hospital and community data**
- **Sharing successful program outcomes across programs and states – best practices**
- **Tracking assessments over time and converting to outcome measures**

Challenges

- **How to show cost benefits?**
  - ✓Linkages between costs, claims, outcomes
  - ✓Linkages between claims and treatment plans
  - ✓Linkages between systems
  - ✓Communicating benefits of collecting data
- **Converting data to information to influence policy and decision makers**
  - ✓Scarcity of $ and competing state/fed priorities
  - ✓Educating legislators and public

Challenges

- **How to award the innovator?**
- **How to create financial incentives that promote quality outcomes?**
- **How to collect data and integrate into codes?**
- **How to "package" information and use forecasting for best results?**
- **How to translate individual data to technology to track outcomes?**
- **How to create universal systems to track longitudinal data, code, and collect data?**

Opportunities

- **Incorporate "core measures" (e.g., HEDIS)**
- **Build upon existing PRO/QIO relationships**
- **Cost benefits can be reinvested**
- **Policy changes based upon information**
- **Financial incentives that reward innovation**

18 Solutions including

- **Systems Design**
  - ✓Preventive measures, predict risk, track individuals
- **Policy**
  - ✓Using outcome data to influence policy
- **Data Warehouses**
  - ✓Interoperable
- **Skills**
  - ✓Training & resources

Next Steps

- **Follow-up workgroup**
- **Volunteers**
- **Listserv**